

West Valley City Justice Court 3590 South Constitution Boulevard West Valley City, UT 84119 Phone: 801-963-3590

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Quarterly Division Award – 4th Quarter 2014 Justice Court Division

I would like to nominate the West Valley Justice Court as Division of the Quarter. I have been at the court since February 2011, and have watched the clerks at the court consistently do great work and help the citizens of West Valley and others go through the court process with great customer service. The court is not a place where anyone wants to come. The reasons people come to the court or contact the court is due to something as minor as a seat belt ticket and as major as criminal violations that are not at the felony level.

Court employees understand that people are not happy to be here, and it is the responsibility of all the court employees to assist and help people go through this process. Our employees work hard to provide good customer service and help people with questions they may have about any and all aspects of the court system. Whether the contact with court patrons is over the phone, in a courtroom, or whether the contact is face to face by our cashiers and traffic coordinators, the clerks all do their best to serve those that come here by providing professional and polite service and information.

At times there is a tremendous amount of work to complete at the court, and every employee has been asked to assist in other major tasks that are outside their regular court duties. Much of the recent work this past quarter has been validating warrants as required by the state, learning new court software that assists with scanning and going paperless, and every clerk has been asked to assist in major projects. I feel the employees here at the court go above and beyond to do their jobs well and this in turn is a great service to the citizens of West Valley. I feel the court deserves to be recognized for their work as they represent the city.

Submitted by Kevin Nudd; Court Administrator